

Q1. Do you have the latest backups for Fire Alarm Panels Configuration and needed License software and key dongle with engineering laptop for Preventive maintenance?

A1. Confirmed for the fire alarm panels configuration backups and the software license.
No key dongle is used.
The contractor shall have his own valid software license.

Q2. In case of faulty equipment's found at site, you will provide us with the spare parts needed. Please confirm.

A2. The embassy shall provide the replacement parts if available in stock, otherwise the contractor shall provide the needed replacement parts and will be procured on a separate purchase order.

Q3. For Ansul Gas System and Water tanks the type of checking is only Annual and cover main parts only like gauges and valves. Please confirm.

A3. Yes, confirmed.

Q4. Fire Alarm Preventive Maintenance shall be divided over 12 months, Fire Pump and Sprinklers shall be annual visit, kindly confirm.

A4. The fire pump and its related equipment shall be inspected monthly further tests shall be carried out annually.
Sprinklers shall be serviced annually for each zone.
More details on how to spread the maintenance tasks over the 12-month period shall be discussed upon contract award.